



EVENT INFORMATION

Sandalford Wines, Swan Valley

Saturday March 18, 2023

VENUE

Sandalford Estate is a grassed open – air venue located in the heart of the Swan Valley. This magnificent site is open air, and patrons are encouraged to bring a camp chair or small picnic rug to the event. All areas of the venue have view of the stage.

BOX OFFICE / TICKETING

The Box Office is located at the concert entry point and will be open from 60 minutes prior to gates opening until the headline artist commences. Please have your ticket printed and ready for scanning at the gates, or alternatively have the barcode ready on your phone with the device brightness turned up.

TICKETING POLICY

The official ticketing agency for this event is Ticketmaster. The Red Hot Summer Tour takes no responsibility for tickets purchased outside of the official agency. Tickets purchased through third parties such as Viagogo, Facebook Marketplace, Gumtree, Ebay or other sites are done so at the customer's own risk. Fraudulent tickets will not be honored.

Once a ticket purchase is completed there are no refunds or exchanges available. In purchasing a ticket to this event the purchaser acknowledges that any government mandates, public health orders or inability to attend due to illness or other changed circumstances does not render the purchaser eligibility for a refund or exchange.

ARTIST TIMES

GATES OPEN	1.00PM
OPENING ARTIST	1.40 - 2.00PM
VIKA & LINDA	2.20 - 3.00PM
IAN MOSS & TROY CASSAR-DALEY	3.25 - 4.05PM
MARK SEYMOUR	4.30 - 5.15PM
MISSY HIGGINS	5.40 - 6.30PM
BERNARD FANNING	6.55 - 7.50PM
PAUL KELLY	8.15 - 9.40PM

Artist line up and playing times are subject to change.

TICKET TYPES & PRICING

General Admission

General Admission Tickets are \$139.90 inclusive of booking fee and credit card charges. This ticket gives access to all General Admission areas of the venue. Patrons are advised to bring a camp chair for General Admission areas.

Sandalford VIP

Sandalford VIP Tickets are \$399.90 inclusive of booking fee and credit card charges. VIP Ticketholders Receive access to the VIP areas in either the Estate Room or the Sandalera Room together with the VIP Merlot Lawn. VIP Ticket includes entry to the Red Hot Summer Tour, dedicated VIP Entry and Parking, Access to VIP Bathrooms, a premium table buffet served between 1.45pm and 2.45pm plus complimentary Beverages including Beer, Sandalford Wine, Sandalford Sparkling, Soft Drinks and Water served 1.00pm – 4.30pm. A mouth watering dessert and cheese table buffet will be served between 3.15pm and 4.15pm.

A VIP Cash Bar will be available on the Merlot lawn between 4.30pm and 9.00pm. VIP Ticketholders will have access to a dedicated, unreserved and unnumbered seating area on the concert green adjacent to the lake and to the side of stage.

CONDITIONS OF ENTRY

It is a condition of entry that all bags, chairs and personal belongings are presented to Security Staff for inspection. Patrons detected with contraband items such as alcohol will be refused entry without refund. Please also note that the event has a no pass out policy so please come prepared for the full day.

PERMITTED ITEMS

You may bring to this event: Camp Chair, Small Rug (Chair must be placed on top of rug), Sealed Still Bottled Water (not carbonated), Snack Foods, Rain Poncho, Non Professional Camera (No professional lenses or video cameras).

PROHIBITED ITEMS

Items strictly prohibited from entry include: Alcohol, Soft Drink & Non Alcoholic Beverages apart from Still Sealed Water, Umbrellas, Cheese Knives, Glass, Glass Jars, Metal Cutlery, Shade Structures, Tents and Canopies, Pets, Offensive Clothing, MC Club Attire, Bicycles, Scooters, Trolleys, Pets.

FOOD & BEVERAGE

This event will have a large range of food and beverage outlets open for the duration of the day. A public Bar will operate offering a range of Beer, Wine, Cider, Spirits and Non-Alcoholic Beverages. All vendors will offer Tap & Go or Cash Payments.

MERCHANDISE

The Merchandising Truck will be located adjacent to the main bar and will feature a large range of official Red Hot Summer Tour Merchandise, as well as artist offerings.

AGE RESTRICTIONS

This event is restricted to patrons 18 years and over.

DISABLED PATRONS

Unreserved accessible parking is available near the event entry. Please follow signage and directions of traffic staff to this area. Once inside the venue an accessible viewing area is available towards the rear of the site. The area is reserved for disabled patrons and their immediate accredited carer. An accessible bathroom is located in this area. Please note that this is an outdoor venue with uneven surfaces and is open to the elements. If you require any assistance on the day please ask one of our staff.

WEATHER POLICY

This event is an open air concert that will proceed rain, hail or shine. In the very unlikely event of a cancellation, ticketholders will be advised by SMS, Email and social media. The event will only be cancelled if the site is deemed unsafe to proceed / continue. This decision will be made by Event Management, Venue Management and Emergency Services. Patrons are advised to come prepared for the elements with appropriate attire footwear, a wide brimmed hat, sunscreen and rain poncho.

TRANSPORT AND PARKING

Parking is available on site and is located through the main entrance off West Swan Road. Due to traffic congestion we strongly recommend patrons use the shuttle bus services provided by Bus West. Please contact Bus West directly for routes and times, or alternatively purchase your transfer online at Ticketmaster.